

September 2026

Symphony North Healthcare Quarterly Newsletter

www.symphonynorthhealthcare.com



Providing NHS services

@Symphonynorthhealthcare

Opening Hours

Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Flu Vaccinations

Flu vaccination appointments are now available to book. Our main flu clinics will be held at Berrow Health Campus, as in previous flu programme years.

We also have additional clinics available at our Love Lane and Peppercall Road sites for patients who are unable to attend Berrow. If you cannot travel to Berrow Health Campus, please speak to reception, who can book you into a specific clinic at one of these sites.

Flu clinics are due to start at the end of October. Invitations have already been sent to eligible patients, and all appointments have been booked.

Due to a current vaccine supply issue, we are waiting to confirm whether we can obtain additional vaccines and offer further clinics. As soon as we have more information, we will update patients.

COVID-19 Vaccinations

We are still waiting for confirmation of the eligibility criteria for the autumn COVID-19 vaccination programme.

If you already have a flu vaccination appointment booked and are eligible for the COVID-19 vaccination, you will be offered this at the same appointment. Please ask the nurse at your appointment if you are eligible.

We will share further information about the autumn COVID-19 vaccination programme as soon as we have confirmation.

What we do during half day closures

During our half-day closures, the team is able to stay up to date with essential training, such as Basic Life Support and Infection Control, to name just a couple. These sessions also provide valuable time to reflect on any complaints or incidents raised during the previous month. In addition, the team can discuss new processes and improvements aimed at enhancing patient care.



**Somerset
NHS Charity**

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

Welcome and Goodbye

We are delighted to welcome the following staff over the last few months:

Dr Olawale Dauda

Dr Blessing Ejawemokie

Dr Mariam Jimoh-Olayinka

Alice Coombes - Advanced Nurse Practitioner

Adele Broad - Advanced Nurse Practitioner

It's with great sadness we say goodbye to Jude and Libby who will be leaving the practice in the coming months. We wish you all the best for the future.

MIU Service Update

We are pleased to announce that, from Monday 7th September, Symphony North Healthcare will be supporting the Minor Injury Unit (MIU) three days a week.

This is an important step in strengthening the MIU service and improving access to care for patients who need treatment for minor injuries and illnesses that do not require an Emergency Department.

We are also pleased to confirm that, in the near future, we are planning to extend the service further, with the MIU expected to be open 7 days a week.

We hope that this increased availability will make it easier for patients to access appropriate care locally when they need it, while also supporting our wider local health services.

Patient Participation Group (PPG)

We have an excellent group of patients who volunteer to be the voice of our patients. If you wish to join, or get involved please contact Pat or John our Co-Chairs:

Pat Barthram
mpbarthram@gmail.com

John Webb
john.m.webb@mail.com

Symphony wide updates

For organisational wide updates, please see our Symphony quarterly newsletter:

<https://www.symphonyhealthcareservices.com/news/>

Useful Numbers

Symphony North Healthcare - 01278 795445

Prescription line is open 10am - 12pm Mon-Fri

General Enquiries -
somicb.symphonynorth@nhs.net

Friends & Family Feedback for the last quarter

Between June 2026 & August 2026, over 2,831 patients provided us with feedback and were positive about our services!

We encourage patients to respond to the surveys we send following appointments to help us learn and make improvements. Alternatively patients can provide feedback at any point via the surgery website or email.