

June 2026

Symphony North Healthcare Quarterly Newsletter

www.symphonynorthhealthcare.com



Providing NHS services



@Symphonynorthhealthcare

Opening Hours

Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Practice Half Day Closing for Training

14th July 2026	12:30
11 th August 2026	12:30
8 th September 2026	12:30

What we do during half day closures

During our half-day closures, the team is able to stay up to date with essential training, such as Basic Life Support and Infection Control, to name just a couple. These sessions also provide valuable time to reflect on any complaints or incidents raised during the previous month. In addition, the team can discuss new processes and improvements aimed at enhancing patient care.



**Somerset
NHS Charity**

Six month post practice merger

It has now been over six months since our surgeries merged, and we are pleased with the progress we have made together.

The merger has enabled us to work more efficiently across all three sites by allowing staff to move between locations as needed. As a result, we have been able to free up space at Pepperall Road, where we have created two new consultation rooms. These additional rooms will help us increase our clinical capacity and improve access to appointments for our patients.

We are also currently recruiting additional GPs to join the practice. Expanding our clinical team will help us meet the growing needs of our patient population and continue to provide high-quality care across all three sites.

NEW Paediatric Service at Burnham Community Hospital

We are pleased to announce we are part of a pilot scheme to trial an immediate paediatric advice service. Dr Capehorn a paediatric specialist who until recently also worked at Symphony North.

This service hopes to offer the same quality of care currently provided by Somerset Foundation Trust, with shorter wait times. At present, referrals can only be made through Symphony North.

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

Welcome and Goodbye

We are delighted to welcome the following staff over the last few months:

Dr Suresh Cheekatla

Miranda Lodge - Advanced Nurse Practitioner

Tina King - Health Care Assistant

It's with great sadness we say goodbye to Dr Gamu who left the practice in May and Adam Willis who will be leaving the practice this month. We wish you all the best for the future.

Meet the Acute Care Team



Anita Sweet
Deputy Clinical Lead



Katharine Abbott
Advanced Nurse Practitioner



Lorna Adams
Advanced Nurse Practitioner



Lorraine Lloyd
Advanced Nurse Practitioner



Miranda Lodge
Advanced Nurse Practitioner



Anika Russell
Advanced Nurse Practitioner



Damien Green
Enhanced Care Practitioner



Jonny Storey
Enhanced Care Practitioner

Patient Participation Group (PPG)

We have an excellent group of patients who volunteer to be the voice of our patients. If you wish to join, or get involved please contact Pat or John our Co-Chairs:

Pat Barthram
mpbarthram@gmail.com

John Webb
john.m.webb@mail.com

Symphony wide updates

For organisational wide updates, please see our Symphony quarterly newsletter:

<https://www.symphonyhealthcareservices.com/news/>

Useful Numbers

Symphony North Healthcare - 01278 795445

Prescription line is open 10am - 12pm Mon-Fri

General Enquiries -
somich.symphonynorth@nhs.net

Friends & Family Feedback for the last quarter

Between April 2025 & June 2026, over 3,202 patients provided us with feedback and were positive about our services!

We encourage patients to respond to the surveys we send following appointments to help us learn and make improvements. Alternatively patients can provide feedback at any point via the surgery website or email.